

1. You are trying to work with a student and she tells you that her boyfriend broke up with her and she can't seem to concentrate on the math course you tutor.

2. You see a student get mad, toss a book and curse.

3. My children have been sick and I just need you to help me on this take home test.

4. An instructor has asked one of the professional tutors to administer a test for them and you as a tutor witness the student cheating, what do you do?

5. A student comes to you and says, "If I don't hand this homework in today my grade will be too low, can I just get the answers from you?"

6. Someone says "I want it all to be over."

7. In the middle of your tutoring session, your tutee complains, "My teacher hates me and no matter what I do she gives me bad grades. What should I do?"

8. One of your fellow tutors complains about a tutee, saying, "She always wants me to read the question to her. Why can't she just read it herself?"

9. I don't know how I got this far behind, I don't feel like coming anymore, I don't even want to get out of bed anymore.

10. You hear another tutor tell another tutee, "I keep telling him he will pass the class but there is no way he will."

11. Did you see John? He was in here doing a math retake in one of those special rooms at the other end of the center.

12. You overhear a tutor talking about a tutee "He comes in every day he is so stupid he'll never pass that class".

13. You over hear two tutors talking about how bad an instructor is.

14. Student comes in and tells you she had a car accident on the way here.

15. What would you do if a student comes for tutoring and you see they are in pain?

16. "That tutee keeps getting upset every time I say 'Oh My God'. What is her problem?"

17. A tutee saw a student in her class cheating on a statistics test.

18. Tutor says to another tutor, "I really didn't know the answer so I just decided to 'wing it'. What does the student know anyway?"

19. Two tutees are talking about a test that one has already taken, that tutee hands the other a copy of the questions that they wrote down on scrap paper.

20. Tutor says, "Sara was here yesterday and she was having that same problem".

21. Instructor comes into the center and asks you (the peer tutor), "Has Ahmad come in to get help with accounting?"

22. You start a tutoring session and the student just starts to cry.

23. "Did you see those two students out there? They were eating out of the same dish with their hands!"