Blackboard

- *Blackboard* is the learning management system Tompkins Cortland Community College. Here your faculty can provide content for you (e.g., course outlines & lectures), facilitate discussions and collect assignments. Your faculty can also provide you with course grades.

- Accessing Blackboard
    o Go to MyTC3 and log in with your TC3 credentials
    o Select *Web Courses*
    o Navigate to your course from the My Courses block

- Learning more about Blackboard
    o Learn how to navigate to and in your courses
    o Learn how to use discussion forums
    o Learn how to submit an assignment
    o Learn how to take an online quiz or exam

Microsoft Teams

- *Teams* is a communication, collaboration & videoconferencing platform that many faculty at Tompkins Cortland Community College use to facilitate online learning.

- Accessing Teams
    o Teams is best experienced using the app, which is available for free for desktop & laptop computers (Windows, Apple, Chrome) computers and devices (iOS & Android)
    o Go to Microsoft to download the app for all your devices
    o Log in with your TC3 credentials (username@mymail.tc3.edu)
    o Teams are automatically created for your courses at TC3, you should see them under the Teams tab once you log in

- Learning more about Teams
    o Read the Microsoft Teams Quickstart Guide
    o If you prefer, view a video introduction to Microsoft Teams

Further assistance

- TC Campus Technology (M-F, business hours)
    o 1.607.844.8211 ext 4550
    o techsupport@tc3.edu
- SUNY Online Helpdesk (evenings & weekends)
    o 1.844.673.6786 (1.844.OPENSUNY)
    o opensunyhelp@suny.edu